

Appl. No. 10/820,132

Reply to Office Action of Aug. 19, 2008

**REMARKS**

The August 19, 2008 Office Action finally rejected all claims pending, 1-10 and 13-14, in the application. The present Amendment and Response amends claims 1 and 3 and adds new claims 21 and 22 for the Examiner's consideration. No new matter is being presented. The Examiner is respectfully requested to enter the amendments and review Applicant's comments.

**In the Claims****Telephone Interview**

On October 20, 2008, the Examiner and Applicant's Attorney discussed the finality of the August 19, 2008 Action. In particular, the Examiner finally rejected all claims pending under Section 102 and/or 103 in view of a newly cited reference, Wood et al., U.S. Patent No. 6,091,808. The Examiner justifies the finality of the Action because of the amendments Applicant made to the claims in previous response. Applicant acknowledges that any amendment after final may not be entered as a matter of right and therefore, Applicant's ability to present a comprehensive reply to the outstanding Action is limited. Accordingly, Applicant respectfully requests the Examiner reconsider the finality of the August 19, 2008 Action.

**Claim Amendments**

Applicant amends claims 1 and 3 herein to more clearly define the inventive subject matter. Additionally, claims 21 and 22 are added to further define the amendments made to claims 1 and 3. Support for the claim amendments can be found in the originally filed specification and more particularly, for example, on page 7 at lines 9-12.

**Primary Reference****Wood et al. Reference**

Claims, 1, 3-6, 9-10 and 13-14 stand rejected under 35 U.S.C. §102(b) as being anticipated by Wood et al., U.S. Patent No. 6,091,808 issued July 18, 2000. For the following reasons, Applicant respectfully traverses these rejections.

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**In general, Wood discloses a call management method via a computer network**

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